

How to set challenge questions in MIMs portal?

- 1) Log in to your MIMS account using the temporary password provided.

idp.mims.moe.gov.sg/nidp/app/login

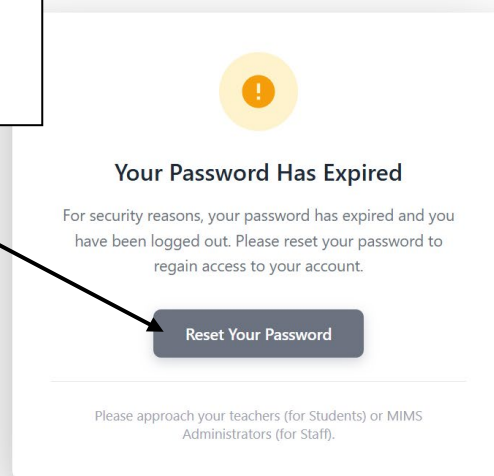
MIMS Portal

Please login using your MIMS account. For Students, your MIMS login ID is <Full_Name>@students.edu.sg. For School Staff, your MIMS login ID ends with @sc your MIMS login ID ends with @hq.moe.gov.sg. If you encounter difficulties logging in, please approach your teachers (for Students) or MIMS Administrators (for S

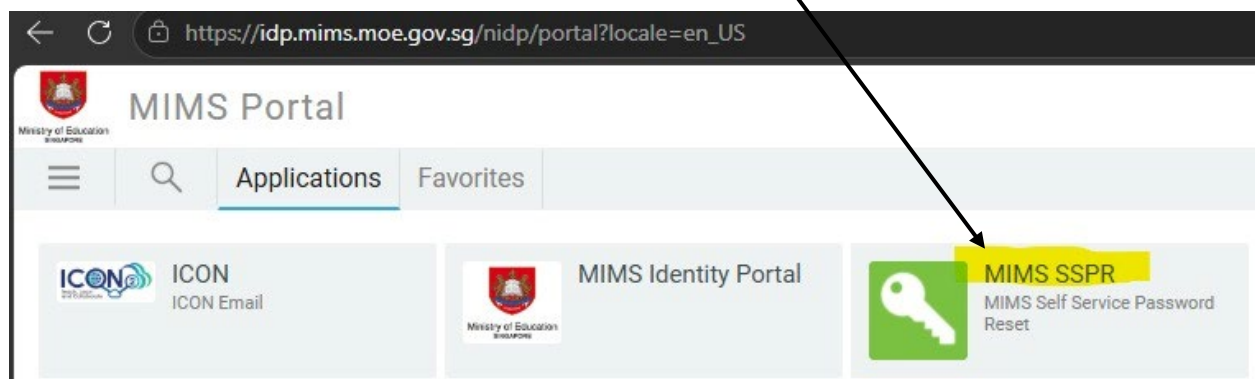
idp.mims.moe.gov.sg/nidp/expiredpassword.html

Continue to click

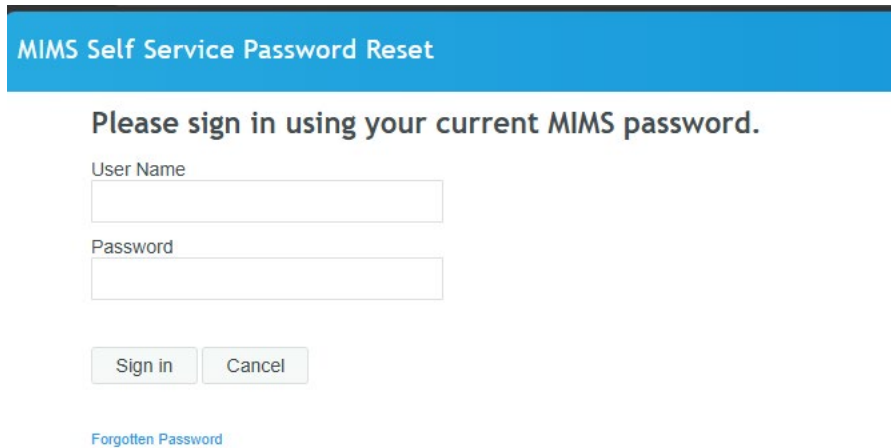
“Reset Your Password:



- 2) Once you have logged in, navigate to the **MIMS SSPR** portal.

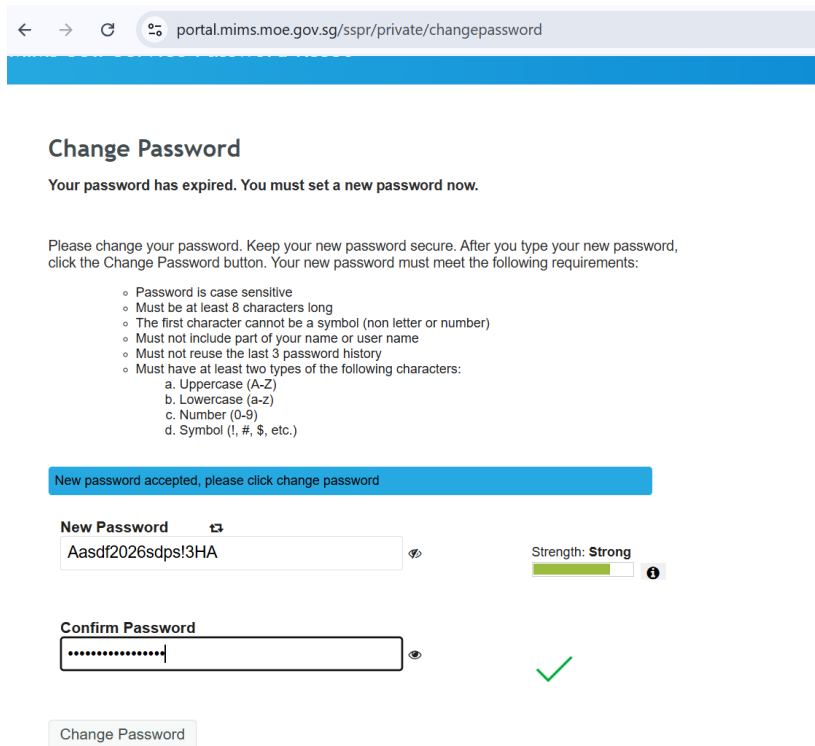


3) Log in to **MIMS SSPR** using your MIMS account credentials.



The screenshot shows the 'MIMS Self Service Password Reset' page. It has a blue header with the title. Below the header, it says 'Please sign in using your current MIMS password.' There are two input fields: 'User Name' and 'Password'. Below these fields are two buttons: 'Sign in' and 'Cancel'. At the bottom, there is a link that says 'Forgotten Password'.

4) Change your password.

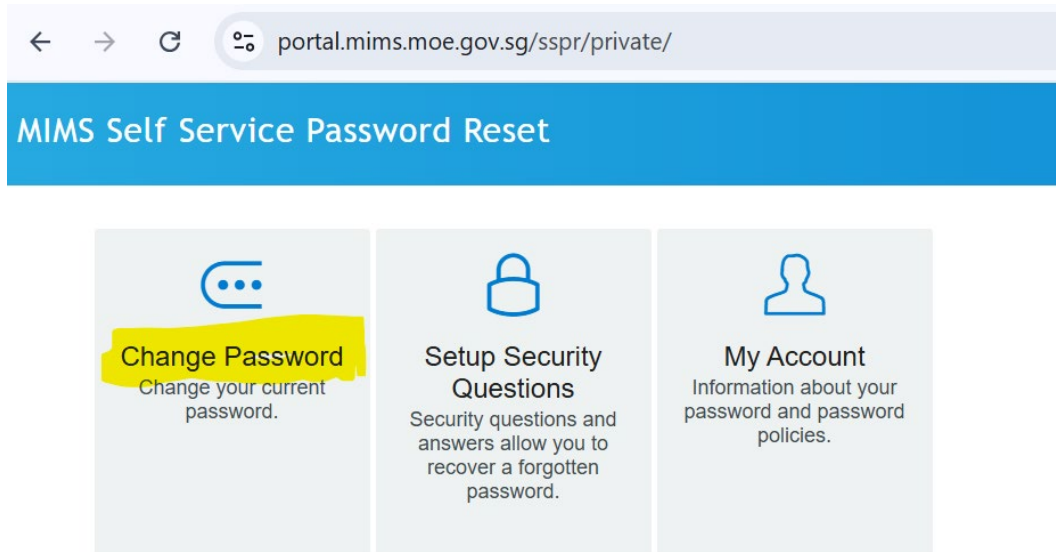


The screenshot shows the 'Change Password' page. At the top, it says 'Change Password' and 'Your password has expired. You must set a new password now.' Below this, there is a paragraph of instructions: 'Please change your password. Keep your new password secure. After you type your new password, click the Change Password button. Your new password must meet the following requirements:'. There is a list of requirements: 'Password is case sensitive', 'Must be at least 8 characters long', 'The first character cannot be a symbol (non letter or number)', 'Must not include part of your name or user name', 'Must not reuse the last 3 password history', and 'Must have at least two types of the following characters: a. Uppercase (A-Z), b. Lowercase (a-z), c. Number (0-9), d. Symbol (!, #, \$, etc.)'. Below the requirements, there is a blue bar that says 'New password accepted, please click change password'. There are two input fields: 'New Password' and 'Confirm Password'. The 'New Password' field contains the text 'Aasdf2026sdps!3HA' and has a strength indicator that says 'Strength: Strong'. The 'Confirm Password' field contains masked text '.....' and has a green checkmark next to it. At the bottom, there is a button that says 'Change Password'.

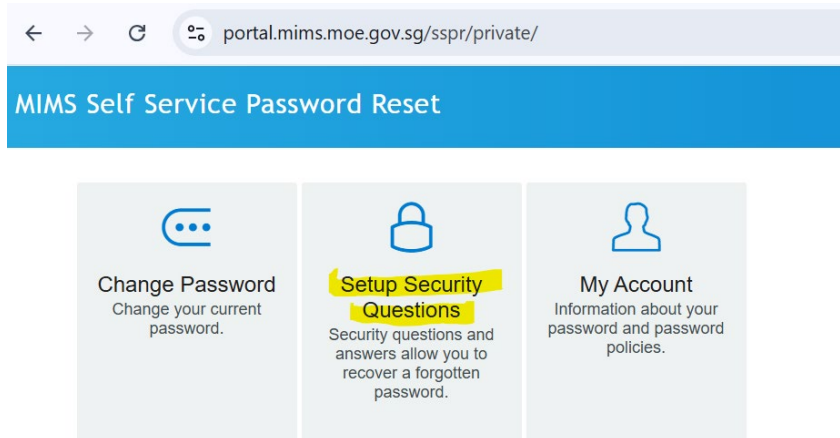
5) **Suggested password format: Aasdf2026sdps!3HA**

- Replace 3HA with your class if applicable.
- For example, students from **3HA** may use Aasdf2026sdps!3HA

- 6) Click **Change Password** if you are not prompted to change your temporary password



- 7) Set up **all three security challenge questions**.



Important: Please write down your security questions and answers and keep them in the handbook.

Setup Security Questions

If you forget your password, you can access your account by answering your security questions.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Please type your security answers

— Please select a question item from the list —



— Please select a question item from the list —



— Please select a question item from the list —



Save Answers

Confirm Security Questions

Be sure your answers and questions are correct. Check the spelling and punctuation. In you are unable to remember your password, you will be able to access your account by supplying the answers to these security questions.

What is your favourite colour?

☒ Black

What is your favourite animal?

☒ Tiger

What is your favourite sport or hobby?

☒ Soccer

Confirm Security Answers

Go Back

Note:

****You can only reset your password using the "Forgot Password?" option after all three security challenge questions have been configured.**

** If all three security questions have been answered correctly but you are still unable to reset your password, please try using a private (incognito) browser window and answer the security questions again.